



<https://jobable.govhelp.in/job/yes-bank-recruitment-2024-yes-bank-careers-video-kyc-associate-post/>

Yes Bank Recruitment 2024 – Yes Bank Careers – Video KYC Associate Post

Hiring organization

Yes Bank

Date posted

January 4, 2024

Valid through

31.08.2024

APPLY NOW

Job Location

India

Remote work from: IND

(adsbygoogle = window.adsbygoogle || []).push({});

Base Salary

USD 14,500 - USD 20,000

Qualifications

Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Yes Bank Recruitment 2024

As a Video KYC Associate at Yes Bank, you'll be the tech guru behind the screen, the friendly face that welcomes new customers, and the efficiency wizard who streamlines the onboarding process through the magic of video conferencing. From verifying customer identities and documents to guiding them through the process with patience and a smile, you'll wear many hats, playing a crucial role in ensuring a smooth, secure, and convenient banking experience for every new Yes Bank customer.

Yes Bank Careers

Responsibilities:

- **Tech-powered hero:** Conduct video KYC interviews using secure platforms, verifying customer identities and documents with accuracy and efficiency.
- **Compliance champion:** Ensure adherence to KYC regulations and internal protocols, upholding the highest standards of security and data privacy.
- **Customer experience maestro:** Guide new customers through the video KYC process with patience, empathy, and a positive attitude, making them feel welcome and valued.
- **Problem-solving ninja:** Troubleshoot technical glitches and address customer concerns promptly and effectively, ensuring a smooth and hassle-free onboarding experience.

- **Communication ninja:** Master the art of clear, concise, and customer-friendly communication, both written and verbal, building trust and rapport with diverse customer segments.
- **Team player extraordinaire:** Collaborate effectively with internal teams like customer service, compliance, and IT to ensure seamless video KYC operations and continuous improvement of the process.

(adsbygoogle = window.adsbygoogle || []).push({});

Yes Bank Jobs near me

Skills:

- Bachelor's degree or equivalent (preferred).
- Strong communication and interpersonal skills, with the ability to actively listen, empathize, and build rapport with customers.
- Proficiency in computer hardware and software, including video conferencing platforms and document management systems.
- Understanding of KYC regulations and verification procedures is a plus.
- Ability to work independently, manage multiple priorities, and thrive in a fast-paced environment.
- A passion for technology and a desire to leverage it to simplify banking experiences for customers.

Important Links **Find the Link in [Apply Now](#) Button**

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});