

https://jobable.govhelp.in/job/wipro-recruitment-2024-jobs-for-freshers-customer-service-trainee-post/

Wipro Recruitment 2024 – Jobs For Freshers – Customer Service Trainee Post

Job Location India Remote work from: IND

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Base Salary USD 19,200 - USD 29,500

Qualifications Graduate

Employment Type Full-time

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Description

Wipro Recruitment 2024

In this exciting role, you'll be the voice of Wipro, interacting directly with our valued customers and building lasting relationships. You'll become a skilled problemsolver, actively listening to inquiries, troubleshooting issues, and providing exceptional service that leaves a positive impression. This is your chance to gain valuable industry experience, hone your communication skills, and become a key player in driving customer satisfaction.

Wipro Careers

Responsibilities:

- Respond to customer inquiries across various channels, including phone, email, and chat.
- Effectively understand and analyze customer needs, providing accurate and timely resolutions.
- Identify and escalate complex issues to ensure proper resolution.
- · Document all customer interactions and maintain accurate records.
- Contribute to continuous improvement efforts by providing feedback and participating in training programs.

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Wipro Jobs near me

Hiring organization Wipro

Date posted January 12, 2024

Valid through 31.08.2024

APPLY NOW

Skills:

- Bachelor's degree in any relevant field (freshers welcome).
- Excellent communication and interpersonal skills, with a talent for active listening and building rapport.
- Problem-solving abilities and a strong focus on customer satisfaction.
- Proficiency in computer applications, including MS Office Suite.
- Strong written and verbal communication skills in English.

Importantility interverk independently and as part of a team. Apply Now Button

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