



<https://jobable.govhelp.in/job/wipro-job-vacancy-hiring-now-job-search-customer-support/>

Wipro Job Vacancy Hiring Now – Job Search – Customer Support

Hiring organization
Wipro

Job Location

India
Remote work from: IND

Date posted
February 8, 2024

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Valid through
31.08.2024

Base Salary

USD 18 - USD 32

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

Wipro Job Vacancy Hiring Now

As a Customer Support Specialist, you will be the first point of contact for our valued customers, providing technical assistance, addressing inquiries, and proactively resolving issues. You'll play a crucial role in building brand loyalty and driving customer satisfaction. This is an excellent opportunity for a motivated and results-oriented individual to launch a rewarding career in a fast-paced, global organization.

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Wipro Careers

Responsibilities:

- Troubleshoot technical issues, diagnose problems, and provide clear and concise resolutions.
- Research and escalate complex issues to the appropriate teams for timely resolution.
- Maintain accurate records of customer interactions and ensure adherence to service level agreements (SLAs).
- Proactively identify and suggest improvements to customer support processes.
- Build rapport with customers, empathize with their concerns, and create a positive brand experience.

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Wipro Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to listen actively, understand customer needs, and provide solutions with clarity and empathy.
- Strong problem-solving and analytical skills.
- Proficiency in using computers and various software applications, including CRM systems.
- Ability to work independently and as part of a team in a fast-paced environment.
- Adaptability and willingness to learn new technologies and processes.

Tags:

wipro recruitment,wipro recruitment 2024,wipro latest recruitment,wipro recruitment process,wipro job recruitment 2024,wipro recruitment 2024 freshers,wipro hiring

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