



<https://jobable.govhelp.in/job/wipro-job-vacancy-hiring-now-all-job-for-you-customer-care-agent/>

## Wipro Job Vacancy Hiring Now – All Job For You – Customer Care Agent

**Hiring organization**  
Wipro

### Job Location

India  
Remote work from: IND

**Date posted**  
March 1, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 17 - USD 25

APPLY NOW

### Qualifications

Graduate

### Employment Type

Full-time

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### Description

## Wipro Job Vacancy Hiring Now

As a Customer Care Agent at Wipro, you will play a vital role in ensuring our customers receive exceptional support. You will be the first point of contact for a diverse range of customer inquiries, providing prompt and accurate information and resolutions. You will be responsible for building rapport with customers, actively listening to their needs, and troubleshooting their concerns effectively. This role offers the ideal platform for individuals seeking a dynamic and rewarding career in the customer service industry.

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## Wipro Careers

### Responsibilities:

- Respond to customer inquiries via phone, email, and chat in a timely and professional manner.
- Accurately research and diagnose customer issues, providing clear and concise solutions.
- Document interactions effectively and maintain accurate records for future reference.
- Escalate complex issues to the appropriate team members, ensuring seamless handoffs.
- Proactively identify upselling and cross-selling opportunities to enhance customer satisfaction and loyalty.

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### **Wipro Jobs Near Me**

#### **Skills:**

- Excellent communication and interpersonal skills, with the ability to build rapport and establish trust with customers.
- Active listening skills to effectively understand customer needs and concerns.
- Strong problem-solving skills and the ability to identify and implement solutions efficiently.
- Proficiency in written and verbal communication, including strong grammar and punctuation skills.
- Ability to work effectively in a fast-paced environment and prioritize multiple tasks simultaneously.

#### **Tags:**

wipro recruitment,wipro recruitment 2024,wipro latest recruitment,wipro recruitment process,wipro job recruitment 2024,wipro recruitment 2024 freshers,wipro hiring

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