



<https://jobable.govhelp.in/job/wipro-job-vacancy-all-india-jobs-customer-care-agent/>

## Wipro Job Vacancy – All India Jobs – Customer Care Agent

### Job Location

India  
Remote work from: IND

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### Base Salary

USD 20 - USD 33

### Qualifications

Graduate

### Employment Type

Full-time

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### Description

## Wipro Job Vacancy

As a Customer Care Agent at Wipro, you will be the first point of contact for our valued customers, providing exceptional service and support across various channels. You'll play a crucial role in building positive brand experiences, resolving customer inquiries, and ensuring their satisfaction.

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## Wipro Careers

### Responsibilities:

- Respond to customer inquiries promptly and professionally via phone, email, chat, and social media.
- Accurately diagnose and troubleshoot customer issues, providing clear and concise solutions.
- Escalate complex issues to the appropriate team when necessary.
- Actively listen to customer concerns and feedback, demonstrating empathy and understanding.
- Proactively identify upselling and cross-selling opportunities to enhance customer experience and loyalty.
- Maintain accurate records of customer interactions and ensure adherence to data privacy regulations.
- Contribute to continuous improvement of customer service processes and procedures.

### Hiring organization

Wipro

### Date posted

February 24, 2024

### Valid through

31.08.2024

APPLY NOW

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**Wipro Jobs Near Me**

**Skills:**

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills.
- Ability to work independently and as part of a team.
- Proficient in using computers and various software applications.
- Detail-oriented with a strong work ethic and commitment to quality.
- Adaptability to a fast-paced and dynamic environment.

**Tags:**

wipro recruitment,wipro recruitment 2024,wipro latest recruitment,wipro recruitment process,wipro job recruitment 2024,wipro recruitment 2024 freshers,wipro hiring

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