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Whitehat JR Recruitment 2024 – Free Job Alert – Customer Service Executive Post

Hiring organization
Whitehat JR

Job Location

India
Remote work from: IND

Date posted
January 2, 2024

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Valid through
31.08.2024

Base Salary

USD 13,000 - USD 19,400

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Whitehat JR Recruitment 2024

As a Customer Service Executive at Whitehat JR, you'll be the friendly voice representing our brand, building positive relationships with our customers, and ensuring their satisfaction. You'll be a problem-solver, a resourceful communicator, and a champion for our customers' needs.

Whitehat JR Careers

Responsibilities:

- Answer customer inquiries via phone, email, live chat, or social media.
- Actively listen to customer concerns and provide prompt, courteous, and accurate resolutions.
- Process customer orders, returns, and exchanges efficiently.
- Gather and document customer feedback to identify areas for improvement.
- Proactively upsell and cross-sell relevant products or services.
- Maintain detailed records of customer interactions and ensure data accuracy.
- Contribute to a positive and supportive team environment.

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Whitehat JR Jobs near me

Skills:

- Excellent communication and interpersonal skills, with a focus on active listening and empathy.
- Strong problem-solving and critical thinking abilities.
- Ability to prioritize tasks and work effectively in a fast-paced environment.
- Proficiency in Microsoft Office Suite and CRM software (preferred).

Important Links **Find the Link in [Apply Now](#) Button**

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