



<https://jobable.govhelp.in/job/vivo-recruitment-2023-24-free-job-customer-care-associate-post/>

Vivo Recruitment 2023-24 – Free Job – Customer Care Associate Post

Hiring organization
Vivo

Job Location

India
Remote work from: IND

Date posted
December 23, 2023

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Valid through
31.08.2024

Base Salary

USD 10,800 - USD 18,200

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Vivo Recruitment 2023-24

We are looking for passionate and customer-centric individuals to join our growing customer care team in [City, State]. As a Customer Care Associate, you will be the voice of Vivo, playing a vital role in ensuring our customers have a positive and seamless experience.

Vivo Careers

Responsibilities:

- Provide prompt and courteous service to customers through various channels, including phone, email, and chat.
- Effectively diagnose and troubleshoot technical issues with Vivo smartphones and devices.
- Possess a deep understanding of Vivo products and services to accurately answer customer inquiries and provide informed recommendations.
- Demonstrate active listening skills and empathy to understand customer concerns and resolve them efficiently.
- Build trust and rapport with customers to create a positive brand experience.
- Maintain accurate records of customer interactions and document resolutions effectively.
- Adhere to company policies and procedures to ensure consistent quality of service.

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Vivo Jobs near me

Skills:

- High school diploma or equivalent required.
- Minimum 1 year of experience in customer service or a related field preferred.
- Excellent communication and interpersonal skills, with the ability to clearly explain technical information to non-technical users.
- Strong problem-solving skills and the ability to think critically to resolve customer issues.
- Proficiency in using computers and customer relationship management (CRM) systems.

Important Links **Find the Link in [Apply Now](#) Button**

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