



<https://jobable.govhelp.in/job/vi-recruitment-2024-latest-job-customer-relationship-executive-post/>

VI Recruitment 2024 – Latest Job – Customer Relationship Executive Post

Hiring organization
VI

Job Location

India
Remote work from: IND

Date posted
January 4, 2024

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Valid through
31.08.2024

Base Salary

USD 11,400 - USD 19,200

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

VI Recruitment 2024

As a Customer Relationship Executive at VI, you'll be the friendly voice on the other end of the line, the ultimate problem-solver for phone woes, and the expert guide who unlocks a world of connectivity possibilities for every customer. From resolving billing issues and technical glitches to recommending the perfect plans and packages, you'll wear many hats, playing a crucial role in ensuring every VI customer experience is seamless, satisfying, and ultimately, delightful!

VI Careers

Responsibilities:

- **Tech-savvy wizard:** Diagnose and troubleshoot basic technical issues with mobile networks, apps, and services, ensuring smooth connectivity for every customer.
- **Plan maestro:** Navigate the diverse landscape of VI plans, packages, and value-added services, recommending the perfect fit for each customer's needs and budget.
- **Billing alchemist:** Demystify bills, explain charges, and resolve billing inquiries with patience and clarity, leaving customers feeling informed and empowered.
- **Empathy champion:** Actively listen to customer concerns, empathize with their situations, and provide prompt and efficient resolutions, turning frustrations into positive experiences.
- **Communication ninja:** Master the art of clear, concise, and customer-

friendly communication, both written and verbal, building trust and rapport with diverse customer segments.

- **Team player extraordinaire:** Collaborate effectively with internal teams like technical support, billing, and marketing to ensure seamless customer service and continuous improvement of VI's offerings.

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VI Jobs near me

Skills:

- Bachelor's degree or equivalent (preferred).
- Excellent communication and interpersonal skills, with the ability to actively listen, empathize, and build rapport with customers.
- Strong problem-solving and analytical skills, with the ability to identify and resolve issues effectively.
- Proficiency in English, both written and verbal, with the ability to communicate clearly and effectively across diverse customer segments.
- Basic understanding of mobile technology and telecommunication services is a plus.
- Ability to work independently, manage multiple priorities, and thrive in a fast-paced environment.
- A genuine passion for customer service and a desire to create lasting positive experiences for every VI customer.

Important Links Find the Link in [Apply Now](#) Button

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