

<https://jobable.govhelp.in/job/vedantu-recruitment-2024-jobs-for-freshers-customer-service-specialist-post/>

Vedantu Recruitment 2024 – Jobs For Freshers – Customer Service Specialist Post

Hiring organization
Vedantu

Job Location

India
Remote work from: IND

Date posted

December 30, 2023

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Valid through

31.08.2024

Base Salary

USD 11,200 - USD 18,000

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Vedantu Recruitment 2024

Vedantu is more than just an online learning platform; it's a community of passionate educators and ambitious students working together to achieve academic excellence. From K-12 to competitive exams, we offer a comprehensive range of courses and resources that cater to diverse learning needs and aspirations. As a Customer Service Specialist at Vedantu, you'll be the first point of contact for our students, playing a vital role in their learning journeys.

Vedantu Careers

Responsibilities:

- Provide excellent customer service via phone, email, and chat, resolving student inquiries and concerns efficiently.
- Understand student needs and recommend relevant courses, learning materials, and support services.
- Offer clear and concise explanations of Vedantu's offerings and policies.
- Build positive relationships with students, fostering trust and loyalty.
- Gather feedback and suggestions to improve student experience and platform effectiveness.
- Maintain accurate records of interactions and efficiently manage customer service data.
- Collaborate with other departments to ensure seamless support for students.

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Vedantu Jobs near me

Skills:

- A graduate with a positive attitude and a willingness to learn.
- Excellent communication and interpersonal skills, with the ability to connect with people from diverse backgrounds.
- Strong problem-solving skills and the ability to handle challenging situations with patience and professionalism.
- Active listening skills and a genuine desire to understand and help students.
- Proficiency in basic computer skills and relevant software applications.
- A detail-oriented approach with a commitment to accuracy and efficiency.

Important Links **Find the Link in [Apply Now](#) Button**

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