

<https://jobable.govhelp.in/job/vedantu-recruitment-2024-jobs-for-freshers-customer-service-representative-post/>

Vedantu Recruitment 2024 – Jobs For Freshers – Customer Service Representative Post

Hiring organization
Vedantu

Job Location

India
Remote work from: IND

Date posted
January 3, 2024

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Valid through
31.08.2024

Base Salary

USD 12,900 - USD 18,000

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Vedantu Recruitment 2024

As a Customer Service Representative at Vedantu, you'll be the voice of support, the problem-solver, and the champion of student and parent experience. You'll handle a variety of inquiries and concerns, provide clear and accurate information, and ensure every interaction contributes to Vedantu's mission of making quality education accessible to all.

Vedantu Careers

Responsibilities:

- **Communication Catalyst:** Answer phone calls, emails, and chats from students and parents, actively listening and addressing their concerns effectively.
- **Information Hub:** Provide accurate and up-to-date information about Vedantu's courses, teachers, and learning platform.
- **Resolution Champion:** Proactively solve problems and navigate challenging situations, exceeding expectations and ensuring customer satisfaction.
- **Feedback Facilitator:** Gather feedback from students and parents, identifying areas for improvement and contributing to Vedantu's continuous growth.
- **Team Player:** Collaborate with other internal teams, including academics, sales, and operations, to ensure seamless customer experiences.

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Vedantu Jobs near me

Skills:

- High school diploma or equivalent qualification (freshers welcome!).
- Excellent communication and interpersonal skills, building rapport and cultivating trust with diverse audiences.
- Active listening skills and a customer-centric approach, focused on resolving concerns and exceeding expectations.
- Strong problem-solving skills and the ability to think critically and find creative solutions.
- Proficiency in written and verbal communication, with a clear and concise communication style.
- Computer literacy and familiarity with customer service software tools are

Important Links

Find the Link in [Apply Now](#) Button

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