

Vedantu Recruitment 2024 – Jobs For Freshers – Call Center Representative Post

Hiring organization
Vedantu

Job Location

India
Remote work from: IND

Date posted
December 29, 2023

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.08.2024

Base Salary

USD 12,900 - USD 18,000

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Vedantu Recruitment 2024

As a Call Center Representative at Vedantu, you'll be the first point of contact for students seeking guidance and support on their educational paths. From answering inquiries about our online courses and learning platforms to providing personalized advice and enrollment assistance, you'll wear many hats, becoming the bridge between students and their educational dreams, and a vital contributor to Vedantu's continued success in empowering learners across India.

Vedantu Careers

Responsibilities:

- Answer inbound calls from students and parents, actively listening to their needs and concerns.
- Provide accurate and detailed information about Vedantu's online courses, platforms, and learning methodologies.
- Address student inquiries related to course content, schedule, fees, and enrollment procedures.
- Offer personalized guidance and recommendations based on individual student needs and academic goals.
- Assist students with the online enrollment process, ensuring a smooth and seamless experience.
- Follow up with prospective students, addressing any remaining questions and concerns.
- Maintain accurate records of student interactions and call metrics.

- Collaborate with internal teams (academic advisors, marketing) to ensure consistent and effective communication.
- Stay up-to-date on Vedantu's latest courses, features, and promotional offers.

(adsbygoogle = window.adsbygoogle || []).push({});

Vedantu Jobs near me

Skills:

- Minimum High Secondary Certificate (HSC) or equivalent qualification (experience in education or sales is a plus!).
- Excellent communication and interpersonal skills, able to engage effectively with diverse audiences, build rapport, and actively listen.
- Strong problem-solving and analytical skills, adept at identifying student needs and recommending suitable solutions.
- Proficiency in computer applications (Microsoft Office Suite) and online learning platforms.
- A passion for education and a genuine desire to help students achieve their academic goals.
- The ability to work independently and as part of a team in a fast-paced environment.

Important Links A positive and proactive attitude with a strong work ethic. **Find the Link in [Apply Now](#) Button**

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});