

<https://jobable.govhelp.in/job/vedantu-recruitment-2023-24-latest-job-customer-service-executive-post/>

Vedantu Recruitment 2023-24 - Latest Job - Customer Service Executive Post

Hiring organization
Vedantu

Job Location

India
Remote work from: IND

Date posted

December 22, 2023

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Valid through

30.06.2024

Base Salary

USD 11,500 - USD 18,000

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Vedantu Recruitment 2023-24

At Vedantu, you'll be more than just a customer service representative; you'll be a crucial link between students, parents, and our world-class educational programs. You'll play a vital role in ensuring a smooth and enriching learning experience for every student, guiding them through challenges, addressing concerns, and providing exceptional service that fuels their academic success.

Vedantu Careers

Responsibilities:

- **Student Success Champion:** Answer student inquiries about Vedantu's courses, programs, and learning platforms, providing clear and accurate information with empathy and understanding.
- **Parent Liaison:** Address parents' concerns regarding their child's academic progress, course selection, and overall Vedantu experience, building trust and fostering positive relationships.
- **Problem-Solving Ace:** Resolve student and parent issues efficiently and effectively, finding creative solutions and ensuring timely resolution.
- **Feedback Alchemist:** Gather and analyze student and parent feedback to identify areas for improvement and contribute to enhancing Vedantu's service offerings.
- **Communication Catalyst:** Maintain clear and professional communication with students, parents, and internal teams, ensuring everyone is informed and aligned.

- **Technology Guru:** Navigate Vedantu's learning platforms and online tools with ease, guiding students and parents through technical difficulties whenever needed.

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Vedantu Jobs near me

Skills:

- Minimum Bachelor's degree in any discipline preferred.
- Excellent communication and interpersonal skills, with the ability to build rapport and establish trust with diverse audiences.
- Strong active listening skills and a genuine desire to understand and address student and parent concerns.
- Patience and a calm demeanor, with the ability to handle challenging situations gracefully.
- Problem-solving skills and a proactive approach to finding solutions.
- Proficiency in digital communication tools and online platforms.
- Ability to work independently and as part of a team in a fast-paced environment.

Important Links

Find the Link in [Apply Now](#) Button

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