

## Unacademy Recruitment 2024 - Free Job - Customer Service Trainee Post

**Hiring organization**  
Unacademy

### Job Location

India  
Remote work from: IND

**Date posted**  
January 4, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 12,200 - USD 19,500

APPLY NOW

### Qualifications

Graduate, 12th

### Employment Type

Full-time

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### Description

## Unacademy Recruitment 2024

As a Customer Service Trainee at Unacademy, you'll be the friendly voice on the other end of the line, the ultimate problem-solver for every learning obstacle, and the cheerleader who fuels educational aspirations. From addressing student inquiries and resolving concerns to guiding them through our diverse platforms and offering support, you'll wear many hats, playing a crucial role in ensuring every student's learning experience is smooth, successful, and truly magical.

## Unacademy Careers

### Responsibilities:

- **Become the student champion:** Actively listen to student concerns, empathize with their situations, and provide prompt and efficient resolutions to their issues.
- **Knowledge maestro:** Possess a deep understanding of Unacademy's diverse offerings, platforms, and functionalities to guide students effectively and empower their learning journey.
- **Tech-savvy navigator:** Utilize Unacademy's internal tools and technology efficiently to manage student interactions, track cases, and ensure seamless resolution processes.
- **Communication ninja:** Master the art of clear, concise, and empathetic communication, building trust and rapport with students through every interaction.
- **Team player extraordinaire:** Collaborate effectively with internal teams like operations, technical support, and educators to ensure a holistic and comprehensive student experience.
- **Learning enthusiast:** Embrace continuous learning, actively seek knowledge about Unacademy's courses and resources, and stay updated

on educational trends to provide informed guidance to students.

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### **Unacademy Jobs near me**

#### **Skills:**

- Bachelor's degree or equivalent (preferred).
- Excellent communication and interpersonal skills, with the ability to actively listen, empathize, and build rapport with students.
- Strong problem-solving and analytical skills, with the ability to identify and troubleshoot issues with a calm and patient demeanor.
- Proficiency in English, both written and verbal, with the ability to communicate effectively across diverse student segments.
- Ability to work independently, manage multiple priorities, and thrive in a fast-paced environment.
- A genuine passion for education and a desire to empower students on their learning journeys.

#### **Important Links**

**Find the Link in [Apply Now](#) Button**

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