

Unacademy Recruitment 2024 – Free Job – Customer Relationship Executive Post

Hiring organization
Unacademy

Job Location

India
Remote work from: IND

Date posted
January 2, 2024

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.08.2024

Base Salary

USD 12,200 - USD 19,500

APPLY NOW

Qualifications

Graduate, 12th

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Unacademy Recruitment 2024

As a Customer Relationship Executive at Unacademy, you'll be the voice of support and guidance for our students. You'll build strong relationships, address their concerns, and ensure their learning journey with Unacademy is smooth and enriching. Your dedication and empathy will play a crucial role in empowering students to reach their full potential.

Unacademy Careers

Responsibilities:

- Answer inbound calls and emails from students, understanding their inquiries and concerns effectively.
- Provide accurate and comprehensive information about Unacademy courses, educators, and learning platforms.
- Offer personalized guidance and support to students, helping them choose the right courses and maximize their learning experience.
- Resolve student issues efficiently and address any complaints promptly and professionally.
- Maintain detailed records of interactions and follow up on student queries to ensure resolution.
- Contribute to building positive relationships with students, fostering a strong sense of community within the Unacademy ecosystem.
- Stay updated on Unacademy's latest offerings and educational initiatives.

(adsbygoogle = window.adsbygoogle || []).push({});

Unacademy Jobs near me

Skills:

- Minimum 12th pass or equivalent qualification.
- Excellent communication and interpersonal skills, with the ability to connect with students from diverse backgrounds.
- Strong active listening skills and patience to understand student needs and concerns.
- Problem-solving skills and the ability to find solutions to student queries efficiently.
- Proficiency in written and verbal English.
- Computer literacy and familiarity with online platforms preferred.

Important Links Find the Link in [Apply Now](#) Button

Enthusiasm for education and a genuine desire to help students succeed.

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```