



<https://jobable.govhelp.in/job/tech-mahindra-recruitment-2023-24-job-card-call-center-representative-post/>

Tech Mahindra Recruitment 2023-24 – Job Card – Call Center Representative Post

Hiring organization
Tech Mahindra

Job Location

India
Remote work from: IND

Date posted
December 22, 2023

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Valid through
30.06.2024

Base Salary

USD 11,000 - USD 17,900

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Tech Mahindra Recruitment 2023-24

At Tech Mahindra, you'll be more than just a voice on the line; you'll be a trusted advisor and problem-solver, building lasting relationships with customers and ensuring their satisfaction. You'll play a crucial role in supporting Tech Mahindra's diverse clientele, handling a variety of inquiries and requests with a smile and a can-do attitude.

Tech Mahindra Careers

Responsibilities:

- **Customer Care Maestro:** Answer inbound calls from customers, providing accurate and timely information about Tech Mahindra's products and services.
- **Problem-Solving Ace:** Actively listen to customer concerns, troubleshoot issues efficiently, and find creative solutions to ensure their satisfaction.
- **Relationship Architect:** Build rapport with customers, understanding their needs and exceeding their expectations through personalized service.
- **Communication Catalyst:** Maintain clear and professional communication over the phone, ensuring effective information exchange and positive interactions.
- **Tech-Savvy Hero:** Utilize call center technology and internal databases to access customer information and resolve issues accurately.
- **Data Dynamo:** Monitor key performance indicators (KPIs) and call metrics, identifying areas for improvement and contributing to team

success.

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Tech Mahindra Jobs near me

Skills:

- Minimum Bachelor's degree in any discipline preferred.
- Excellent communication and interpersonal skills, with the ability to build rapport and establish trust with diverse customers.
- Active listening skills and a genuine desire to understand and address customer concerns.
- Patience and a calm demeanor, with the ability to handle challenging situations gracefully.
- Problem-solving skills and a proactive approach to finding solutions.
- Proficiency in computer skills and ability to learn new call center technologies quickly.
- Strong time management and organizational skills to manage multiple calls and tasks efficiently.

Important Links **Find the Link in [Apply Now](#) Button**

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