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Tech Mahindra Job Recruitment – Online Jobs – Latest Job For Customer Service Specialist

Hiring organization
Tech Mahindra

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted

March 21, 2024

Valid through

31.12.2024

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Base Salary

USD 14 - USD 22

Qualifications

Graduate, Post Graduate

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Employment Type

Full-time

Description

Tech Mahindra Recruitment 2024

Are you passionate about technology and helping people? Do you thrive in a fast-paced environment where you can make a real difference? If so, then a career as a Customer Service Specialist at Tech Mahindra could be the perfect fit for you!

Tech Mahindra Jobs Near Me

Tech Mahindra is a leading provider of information technology services and digital solutions, with a global presence and a reputation for innovation. We're looking for talented and motivated individuals to join our growing team and provide exceptional customer service to our clients around the world.

Summary

In this role, you'll be the first point of contact for our customers, providing technical support, troubleshooting issues, and answering their questions. You'll play a vital role in ensuring customer satisfaction and building positive relationships. This is a remote position, so you can work from anywhere in the world as long as you have a reliable internet connection.

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Key Responsibilities

- Respond to customer inquiries via phone, email, and chat in a timely and professional manner.
- Troubleshoot technical problems with our products and services.
- Research and identify solutions to customer issues.
- Provide clear and concise explanations to customers.
- Escalate complex issues to the appropriate team members.
- Document customer interactions and maintain accurate records.
- Stay up-to-date on the latest products and services offered by Tech Mahindra.
- Contribute to a positive and supportive team environment.

Required Skills and Qualifications

- Excellent communication and interpersonal skills.
- Strong problem-solving and analytical skills.
- Ability to work independently and as part of a team.
- Proficient in using computers and related software.
- A positive attitude and a willingness to learn.
- Experience with customer service is a plus.

Experience

This position is open to both freshers and experienced professionals. We're looking for individuals with a strong foundation in customer service principles and a passion for technology. If you're a quick learner and have a desire to build a successful career in IT, we encourage you to apply.

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Why Join Tech Mahindra

Tech Mahindra offers a competitive salary and benefits package, including health insurance, paid time off, and opportunities for professional development. You'll also have the chance to work with a talented and experienced team on cutting-edge technology projects. But that's not all! Here's a glimpse into what makes Tech Mahindra a great place to work:

- **Global Exposure:** Be part of a multinational company with a presence across the world.
- **Work-Life Balance:** We believe in a healthy work-life balance and offer flexible work arrangements.
- **Learning and Development:** We invest in our employees and provide opportunities for continuous learning and skill development.

- **Positive and Collaborative Culture:** We foster a supportive and collaborative work environment where everyone feels valued.
- **Career Growth Opportunities:** We offer a variety of career paths and opportunities for advancement.

Application Process

To apply for this position, please submit your resume and cover letter online. In your cover letter, be sure to highlight your relevant skills and experience, and explain why you're interested in working at Tech Mahindra.

Join Us and Make a Difference!

At Tech Mahindra, we're passionate about making a difference in the world. We're looking for talented and motivated individuals who share our passion and want to be part of something bigger than themselves. If you're ready to take your career to the next level, we encourage you to apply for this exciting opportunity!

General Overview

This job description provides a comprehensive overview of the Customer Service Specialist position at Tech Mahindra. It highlights the key responsibilities, required skills and qualifications, and the benefits of working at our company. We hope this information helps you decide if this is the right opportunity for you.

We look forward to hearing from you!

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