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TCS Recruitment 2024 – Latest Job Notification – Call Center Representative Post

Hiring organization
TCS

Job Location

India
Remote work from: IND

Date posted
January 2, 2024

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Valid through
31.08.2024

Base Salary

USD 20,400 - USD 29,600

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

TCS Recruitment 2024

As a Call Center Representative at TCS, you will be responsible for providing excellent customer service to our clients. You will handle a variety of inbound and outbound calls, addressing customer inquiries, resolving issues, and providing information. You will be a key player in ensuring that our clients have a positive experience with TCS.

TCS Careers

Responsibilities:

- Answer and respond to inbound customer calls in a timely and professional manner.
- Identify and understand customer needs and issues.
- Provide accurate and up-to-date information to customers.
- Resolve customer issues efficiently and effectively.
- Upsell and cross-sell products and services to customers.
- Maintain detailed records of customer interactions.
- Meet and exceed established call center metrics.
- Adhere to company policies and procedures.

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TCS Jobs near me

Skills:

- Excellent communication and interpersonal skills.
- Strong problem-solving and analytical skills.
- Ability to work independently and as part of a team.
- Proficient in computer skills, including Microsoft Office Suite.
- Experience in a customer service role is a plus.

Important Links Find the Link in [Apply Now](#) Button

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