



<https://jobable.govhelp.in/job/tcs-career-work-from-home-jobs-help-desk-in-in/>

TCS Career – Work From Home Jobs – Help Desk in IN

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 17 - USD 25

Qualifications

Graduate, Post Graduate

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Employment Type

Full-time, Work From Home

Description

TCS Career

If you said yes, then this work-from-home Help Desk role at TCS might be the perfect fit for you!

About the Job:

In this role, you'll be the first line of defense for our customers, providing technical support and troubleshooting a wide range of issues. You'll work closely with a friendly team to ensure our customers have a smooth experience.

Key Responsibilities:

- Answer customer calls, emails, and chats regarding technical problems.
- Troubleshoot and resolve a variety of technical issues.
- Document customer interactions and solutions.
- Escalate complex issues to the appropriate team.
- Maintain a positive and professional demeanor with customers.

Requirements:

- Excellent communication and interpersonal skills.
- Strong problem-solving and analytical abilities.
- Ability to work independently and as part of a team.

Hiring organization

Tata Consultancy Services

Date posted

April 22, 2024

Valid through

31.12.2024

APPLY NOW

- Proficient in computer software and applications (Microsoft Office Suite a plus).
- A willingness to learn new technologies.

Benefits:

- Competitive salary and benefits package.
- Opportunity to work from the comfort of your home.
- Be part of a global IT leader!

How to Apply:

We encourage you to apply for this exciting opportunity through our official careers website!

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Important Links

Find the Link in [Apply Now](#) Button

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