



<https://jobable.govhelp.in/job/tata-sky-recruitment-2024-private-job-customer-service-specialist-post/>

TATA sky Recruitment 2024 – Private Job – Customer Service Specialist Post

Hiring organization

TATA sky

Job Location

India

Remote work from: IND

Date posted

January 4, 2024

Valid through

31.08.2024

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Base Salary

USD 11,200 - USD 18,000

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

TATA sky Recruitment 2024

As a Customer Service Specialist at Tata Sky, you'll be the friendly voice on the other end of the line, the ultimate problem-solver for TV woes, and the guide who unlocks a universe of entertainment possibilities for every viewer. From resolving technical glitches and subscription issues to recommending the perfect shows and packages, you'll wear many hats, playing a crucial role in ensuring every Tata Sky customer feels valued, heard, and ultimately, entertained!

TATA sky Careers

Responsibilities:

- **Tech-savvy wizard:** Diagnose and troubleshoot basic technical issues with set-top boxes, remote controls, and signal reception, ensuring smooth sailing for every viewing experience.
- **Subscription maestro:** Guide customers through subscription plans, package upgrades, and billing inquiries, offering informed recommendations and ensuring complete satisfaction.
- **Content concierge:** Become a walking encyclopedia of Tata Sky's diverse channels and programs, recommending hidden gems, family favorites, and personalized choices that spark joy in every household.
- **Empathy champion:** Actively listen to customer concerns, empathize with their situations, and provide prompt and efficient resolutions, turning frustrations into smiles.
- **Communication ninja:** Master the art of clear, concise, and customer-

friendly communication, both written and verbal, building trust and rapport with viewers from diverse backgrounds.

- **Team player extraordinaire:** Collaborate effectively with internal teams like technical support, billing, and content programming to ensure seamless customer service and continuous improvement.

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TATA sky Jobs near me

Skills:

- Bachelor's degree or equivalent (preferred).
- Excellent communication and interpersonal skills, with the ability to actively listen, empathize, and build rapport with customers.
- Strong problem-solving and analytical skills, with the ability to identify the root cause of issues and implement effective solutions.
- Proficiency in English, both written and verbal, with the ability to communicate effectively across diverse customer segments.
- Basic understanding of digital technologies and satellite television is a plus.
- Ability to work independently, manage multiple priorities, and thrive in a fast-paced environment.
- A genuine passion for entertainment and a desire to share the magic of television with every viewer.

Important Links **Find the Link in [Apply Now](#) Button**

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