



<https://jobable.govhelp.in/job/realme-recruitment-2024-job-search-call-center-representative-post/>

Realme Recruitment 2024 – Job Search – Call Center Representative Post

Hiring organization
Realme

Job Location

India
Remote work from: IND

Date posted
January 4, 2024

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Valid through
31.08.2024

Base Salary

USD 11,300 - USD 18,000

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Realme Recruitment 2024

Realme, India's fastest-growing smartphone brand known for its cutting-edge technology and stylish designs, is searching for dynamic and results-oriented Call Center Representatives to join our ever-expanding team in [City, State]. In this fast-paced and rewarding role, you'll be the voice of Realme, providing exceptional customer service, resolving inquiries, and ultimately contributing to the brand's continued success and customer satisfaction.

Realme Careers

Responsibilities:

- **Customer Champion:** Answer customer calls and emails promptly and courteously, addressing inquiries about Realme products, services, and promotions.
- **Resolution Rockstar:** Actively listen to customer concerns, troubleshoot technical issues, and provide effective solutions with a positive and helpful attitude.
- **Product Evangelist:** Possess in-depth knowledge of Realme's smartphone lineup and features, confidently recommending products that match customer needs and preferences.
- **Feedback Facilitator:** Gather customer feedback and suggestions, documenting them accurately and sharing them with relevant teams for continuous improvement.
- **Sales Savvy:** Upsell and cross-sell relevant Realme accessories and

services to enhance customer experience and increase sales potential.

- **Team Player:** Collaborate effectively with colleagues across departments to ensure a smooth customer journey and exceed service goals.

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Realme Jobs near me

Skills:

- **Excellent Communication Skills:** Strong written and verbal communication skills for effective interaction with customers, building rapport, and resolving issues clearly and concisely.
- **Active Listening:** The ability to actively listen to customer concerns, understand their needs, and empathize with their situations.
- **Problem-Solving Skills:** A logical and analytical approach to troubleshooting technical issues and finding solutions to customer problems.
- **Product Knowledge:** In-depth understanding of Realme's smartphone features, specifications, and differentiators.
- **Technical Aptitude:** Basic understanding of smartphone technology and ability to explain technical concepts in a clear and layman-friendly manner.
- **Time Management:** The ability to prioritize tasks effectively, manage call times efficiently, and meet performance targets.

Important Links

Find the Link in [Apply Now](#) Button

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