

PhonePe Careers – Fast Job Search – Customer Service Trainee Posts

Hiring organization
PhonePe

Job Location

India
Remote work from: IND

Date posted
March 16, 2024

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Valid through
31.08.2024

Base Salary

USD 13 - USD 22

APPLY NOW

Qualifications

Graduate, 12th Pass

Employment Type

Full-time

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Description

PhonePe Recruitment 2024

PhonePe, India's leading digital payments platform, is searching for enthusiastic and customer-centric trainees to join our thriving Customer Service team. In this role, you'll be the first line of support for our millions of users, ensuring they have a smooth and positive experience with PhonePe's vast array of financial services.

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PhonePe Careers

Responsibilities:

- Provide exceptional customer service through phone, email, and chat channels, addressing a wide range of inquiries related to PhonePe accounts, transactions, and financial products.
- Effectively troubleshoot customer issues, identify root causes, and work towards swift resolutions, ensuring customer satisfaction.
- Proactively learn and stay updated on PhonePe's features, services, and policies to provide accurate and insightful information to customers.

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Phonepe Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills.
- Active listening and problem-solving abilities.
- Strong analytical and critical thinking skills.
- Proficiency in computer applications, including MS Office Suite.

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