

Mondelez Recruitment 2024 – Job Card – Help Desk Post

Job Location

India
Remote work from: IND

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Base Salary

USD 10,600 - USD 18,000

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Mondelez Recruitment 2024

As a Help Desk Associate at Mondelez, you'll be the tech guru behind the scenes, the first line of defense against any technical hiccups, and the friendly voice that guides employees through any IT conundrum, big or small. From resolving computer woes and password resets to setting up new equipment and troubleshooting software issues, you'll wear many hats, playing a crucial role in ensuring every Mondelez employee has the tools and support they need to thrive.

Mondelez Careers

Responsibilities:

- **Tech-fueled hero:** Diagnose and troubleshoot a variety of technical issues, from printer jams to network outages, with patience, precision, and a can-do attitude.
- **Software maestro:** Guide employees through software installations, updates, and configurations, ensuring everyone has the latest tools at their fingertips.
- **Communication ninja:** Master the art of clear, concise, and empathetic communication, both written and verbal, to explain complex technical concepts in a way that's easy to understand.
- **Problem-solving extraordinaire:** Think outside the box, devise creative solutions, and never give up until every issue is resolved to the employee's satisfaction.
- **Team player champion:** Collaborate effectively with internal teams like IT specialists and department heads to ensure seamless support and continuous improvement of Mondelez's tech infrastructure.
- **Positive alchemist:** Spread positivity and enthusiasm in every interaction, making the Help Desk a friendly and supportive resource for all Mondelez

Hiring organization

Mondelez

Date posted

January 4, 2024

Valid through

31.08.2024

APPLY NOW

employees.

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Mondelez Jobs near me

Skills:

- High school diploma or equivalent (required).
- Minimum 1 year of experience in a technical support role (preferred).
- Strong problem-solving and analytical skills, with the ability to identify the root cause of technical issues and implement effective solutions.
- Excellent communication and interpersonal skills, with the ability to explain complex technical concepts in a clear and concise manner.
- Proficiency in computer hardware and software, including basic troubleshooting knowledge.
- Ability to work independently, manage multiple priorities, and thrive in a fast-paced environment.

Important Links [Find the Link in Apply Now Button](#)

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