

Mondelez Recruitment 2023-24 – Fast Job – Client Service Specialist Post

Hiring organization
Mondelez

Job Location

India
Remote work from: IND

Date posted
December 23, 2023

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Valid through
31.08.2024

Base Salary

USD 11,700 - USD 18,000

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Mondelez Recruitment 2023-24

Mondelez International, the global leader in snacking with beloved brands like Cadbury, Oreo, and Milka, is searching for dynamic and passionate Client Service Specialists to join our vibrant team in [City, State/Country]. In this fast-paced and rewarding role, you'll be the smiling face and helpful voice behind our customer interactions, ensuring every experience is smooth, delightful, and leaves a lasting taste of satisfaction.

Mondelez Careers

Responsibilities:

- **Customer Care Superhero:** Resolve customer inquiries and concerns promptly and professionally, exceeding expectations with your empathy and problem-solving skills.
- **Product Guru:** Share your Mondelez knowledge and passion for our delicious treats, providing accurate information and recommendations to customers.
- **Communication Ninja:** Master the art of clear and concise communication, both written and verbal, building rapport and trust with every interaction.
- **Tech-Savvy Supporter:** Utilize CRM systems and other relevant technology to efficiently manage customer data and track resolutions.
- **Team Player:** Collaborate effectively with colleagues across departments to ensure seamless customer service and address complex issues.
- **Feedback Alchemist:** Transform customer feedback into valuable insights, driving continuous improvement in our products and services.

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Mondelez Jobs near me

Skills:

- **Exceptional Communication Skills:** Strong written and verbal communication skills, with the ability to actively listen, empathize, and clearly explain information.
- **Problem-Solving Savvy:** A natural ability to identify and resolve customer issues with a calm, resourceful, and solution-oriented approach.
- **Customer Focus:** A genuine passion for exceeding customer expectations and delivering exceptional service in every interaction.
- **Multitasking Master:** The ability to manage multiple tasks simultaneously while maintaining accuracy and focus in a fast-paced environment.
- **Tech Savvy:** Proficiency in using relevant customer service software and technology.
- **Teamwork Champion:** The ability to collaborate effectively within a team and contribute to a positive and supportive work environment.

Important Links

Find the Link in [Apply Now](#) Button

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