



<https://jobable.govhelp.in/job/meesho-recruitment-2024-highest-paying-jobs-customer-service-trainee-post/>

Meesho Recruitment 2024 – Highest Paying Jobs – Customer Service Trainee Post

Hiring organization
Meesho

Job Location

India
Remote work from: IND

Date posted
January 8, 2024

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Valid through
31.08.2024

Base Salary

USD 11,200 - USD 18,000

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Meesho Recruitment 2024

Meesho, India's leading e-commerce platform empowering small businesses and entrepreneurs, is seeking passionate and customer-centric individuals to join their dynamic team as Customer Service Trainees. In this rewarding role, you'll be at the heart of Meesho's customer experience, resolving queries, building trust, and ensuring customer satisfaction every step of the way.

Meesho Careers

Responsibilities:

- Handle inbound and outbound calls, emails, and chat messages from Meesho customers and sellers.
- Understand and address customer inquiries, complaints, and feedback related to orders, products, deliveries, and platform usage.
- Provide accurate and timely information about Meesho's policies, procedures, and product offerings.
- Proactively identify and resolve customer issues with exceptional service and problem-solving skills.
- Build strong relationships with customers, fostering trust and exceeding expectations.
- Document customer interactions and maintain detailed records for future reference.
- Participate in training programs to continuously improve customer service skills and product knowledge.

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Meesho Jobs near me

Skills:

- Bachelor's degree in any relevant field (preferred).
- Excellent communication and interpersonal skills, both written and verbal.
- Active listening skills and strong empathy to understand customer needs and concerns.
- Problem-solving skills and the ability to think critically to find solutions.
- Ability to work independently and as part of a team in a fast-paced environment.
- Proficiency in basic computer applications and CRM software is a plus.
- Positive attitude and strong work ethic with a commitment to providing exceptional customer service.

Important Links **Find the Link in [Apply Now](#) Button**

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