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Maruti Suzuki Recruitment 2023-24 – Remote Jobs – Customer Care Agent Post

Hiring organization
Maruti Suzuki

Job Location

India
Remote work from: IND

Date posted
December 22, 2023

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Valid through
30.06.2024

Base Salary

USD 12,000 - USD 19,600

APPLY NOW

Qualifications

12th/ Graduate

Employment Type

Full-time

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Description

Maruti Suzuki Recruitment 2023-24

At Maruti Suzuki, you'll be the voice of the customer, ensuring a smooth and delightful ownership experience for every Maruti driver. You'll play a crucial role in building brand loyalty, resolving concerns efficiently, and leaving a lasting positive impression on every interaction. And the best part? You'll do it all from the comfort and flexibility of your remote workspace!

Maruti Suzuki Careers

Responsibilities:

- **Customer Care Ace:** Answer customer inquiries about Maruti Suzuki cars, services, and dealerships, providing accurate and timely information with a friendly and helpful demeanor.
- **Problem-Solving Mechanic:** Troubleshoot customer concerns related to car features, services, or purchase experience, finding creative solutions and ensuring timely resolution.
- **Feedback Alchemist:** Gather and analyze customer feedback to identify areas for improvement and contribute to enhancing Maruti Suzuki's customer care offerings.
- **Communication Catalyst:** Maintain clear and professional communication with customers, internal teams, and dealerships, ensuring everyone is informed and aligned.
- **Tech-Savvy Hero:** Navigate Maruti Suzuki's customer care platforms and online tools with ease, providing remote support to customers whenever

needed.

- **Brand Ambassador:** Uphold Maruti Suzuki's values of customer centricity, excellence, and integrity in every interaction, strengthening the brand's reputation.

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Maruti Suzuki Jobs near me

Skills:

- Minimum Bachelor's degree in any discipline preferred.
- Excellent communication and interpersonal skills, with the ability to build rapport and establish trust with diverse customers.
- Strong active listening skills and a genuine desire to understand and address customer concerns.
- Patience and a calm demeanor, with the ability to handle challenging situations gracefully.
- Problem-solving skills and a proactive approach to finding solutions.
- Proficiency in digital communication tools and online platforms.
- Ability to work independently and as part of a team in a fast-paced environment.

Important Links Knowledge of the automobile industry is a plus. **Find the Link in [Apply Now](#) Button**

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