



<https://jobable.govhelp.in/job/mankind-pharma-hiring-candidates-job-alert-customer-service-specialist/>

Mankind Pharma Hiring Candidates – Job Alert – Customer Service Specialist

Hiring organization
Mankind Pharma

Job Location

India
Remote work from: IND

Date posted
January 30, 2024

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Valid through
31.08.2024

Base Salary
USD 10 - USD 22

APPLY NOW

Qualifications
Graduate, 12th

Employment Type
Full-time

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Description

Mankind Pharma Hiring Candidates

Mankind Pharma is a leading Indian pharmaceutical company, committed to providing high-quality, affordable healthcare solutions. With a diverse product portfolio and a growing global presence, we are at the forefront of innovation in the industry. We offer a dynamic and rewarding work environment where you can make a real difference in people's lives.

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Mankind Pharma Careers

Responsibilities:

- Respond to customer inquiries through various channels, including phone, email, and social media.
- Provide accurate and timely information about Mankind Pharma products, services, and policies.
- Resolve customer complaints and issues efficiently and professionally, aiming for first-call resolution.
- Proactively identify and address customer needs and concerns.
- Maintain accurate and up-to-date customer records.
- Contribute to the continuous improvement of customer service processes.

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Mankind Pharma Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to actively listen and understand customer needs and concerns.
- Problem-solving skills and ability to think critically.
- Strong attention to detail and accuracy.
- Ability to work independently and as part of a team.
- Proficiency in Microsoft Office Suite.

Tags:

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