

https://jobable.govhelp.in/job/mankind-pharma-hiring-candidates-find-a-job-customer-service-specialist/

Mankind Pharma Hiring Candidates - Find a Job - Customer Service Specialist

Job Location

India

Remote work from: IND

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Base Salary

USD 10 - USD 22

Qualifications

Graduate, 12th

Employment Type

Full-time

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Description

Mankind Pharma Hiring Candidates

Mankind Pharma is a leading Indian pharmaceutical company, committed to providing high-quality, affordable healthcare solutions. With a diverse product portfolio and a growing global presence, we are at the forefront of innovation in the industry. We offer a dynamic and rewarding work environment where you can make a real difference in people's lives.

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Mankind Pharma Careers

Responsibilities:

- Respond to customer inquiries through various channels, including phone, email, and social media.
- Provide accurate and timely information about Mankind Pharma products, services, and policies.
- Resolve customer complaints and issues efficiently and professionally, aiming for first-call resolution.
- Proactively identify and address customer needs and concerns.
- Maintain accurate and up-to-date customer records.
- Contribute to the continuous improvement of customer service processes.

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Hiring organization

Mankind Pharma

Date posted

February 3, 2024

Valid through

31.08.2024

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Mankind Pharma Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to actively listen and understand customer needs and concerns.
- Problem-solving skills and ability to think critically.
- Strong attention to detail and accuracy.
- Ability to work independently and as part of a team.
- Proficiency in Microsoft Office Suite.

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