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L&T Careers – Fast Job Search – Latest Job For Customer Service Manager

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 16 - USD 24

Qualifications

Graduate, Post Graduate

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Employment Type

Full-time

Description

L&T Recruitment 2024

Are you passionate about building exceptional customer experiences? Do you thrive in a fast-paced environment where you can leverage your problem-solving skills to make a real difference? If so, then a career as a Customer Service Representative at Larsen & Toubro (L&T) could be the perfect opportunity for you!

L&T Jobs Near Me

We're searching for talented individuals across India to join our growing customer service team and help us maintain our reputation for excellence. In this role, you'll play a vital role in ensuring customer satisfaction by providing exceptional support and resolving inquiries effectively.

Summary

This position offers a dynamic and rewarding career path for individuals who are passionate about customer service. You'll have the opportunity to develop your communication, problem-solving, and interpersonal skills while working within a supportive and collaborative team environment. We offer a competitive compensation and benefits package, and the chance to be part of a company that is at the forefront of innovation in India.

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Hiring organization

Larsen & Toubro

Date posted

March 20, 2024

Valid through

31.12.2024

APPLY NOW

Key Responsibilities

- Provide exceptional customer service through various channels, including phone, email, and chat.
- Actively listen to customer concerns, identify root causes, and work towards effective resolutions.
- Research and access information to answer customer inquiries accurately and efficiently.
- Document customer interactions and maintain detailed records for future reference.
- Escalate complex issues to the appropriate personnel for further action.
- Proactively identify opportunities to improve customer satisfaction and service processes.
- Adhere to company policies and procedures while providing exceptional service.
- Contribute to a positive and professional work environment.

Required Skills and Qualifications

- Minimum of a bachelor's degree in any discipline (or equivalent experience).
- Excellent communication, both written and verbal, with the ability to clearly articulate complex information to a diverse audience.
- Strong problem-solving and analytical skills with a focus on finding efficient and effective solutions.
- Active listening skills and the ability to build rapport with customers.
- Proficiency in Microsoft Office Suite (Word, Excel, PowerPoint).
- Ability to work independently and as part of a team.
- Strong organizational skills and the ability to manage multiple tasks effectively.
- A positive and professional attitude with a commitment to providing exceptional customer service.

Experience

This role is open to both experienced customer service professionals and talented individuals with a strong desire to build a career in this field. We offer comprehensive training and development opportunities to help you succeed in this role, regardless of your previous experience level.

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Why Join L&T

At L&T, we're committed to fostering a culture of innovation, collaboration, and respect. You'll have the opportunity to work with a talented team of professionals on challenging and rewarding projects. We offer a competitive compensation and benefits package, including health insurance, paid time off, and opportunities for professional development. You'll also be part of a company that is making a real difference in the world by developing and implementing cutting-edge technologies and solutions.

The Application Process

To apply for this position, please submit your resume and cover letter online. In your cover letter, please tell us why you're interested in this role and what you can bring to the L&T team.

We look forward to hearing from you!

Join Us and Make a Difference

If you're looking for a career that is both challenging and rewarding, then we encourage you to apply for this position. At L&T, we're committed to providing our customers with the highest level of service, and we're searching for talented individuals who share our passion for excellence. Join our team and help us shape the future!

General Overview

This job description provides a comprehensive overview of the Customer Service Representative position at L&T. It highlights the key responsibilities, required skills and qualifications, and the benefits of joining our team. We encourage you to review the information carefully to determine if this opportunity is a good fit for you.

In Conclusion

L&T offers a dynamic and rewarding work environment for individuals who are passionate about customer service. If you're looking for a challenging career with the opportunity to make a real difference, then we encourage you to apply for this position. We look forward to receiving your application!

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