



<https://jobable.govhelp.in/job/infosys-recruitment-2024-latest-job-customer-support-analyst-post/>

## Infosys Recruitment 2024 – Latest Job – Customer Support Analyst Post

**Hiring organization**  
Infosys

### Job Location

India  
Remote work from: IND

**Date posted**  
January 5, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 18,500 - USD 28,300

APPLY NOW

### Qualifications

Graduate

### Employment Type

Full-time

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### Description

## Infosys Recruitment 2024

As a Customer Support Analyst, you'll be the frontline champion for our clients, ensuring their satisfaction and success with our products and services. You'll wear many hats, from troubleshooting technical issues to providing insightful guidance and building lasting relationships.

## Infosys Careers

### Responsibilities:

- Analyze and resolve customer inquiries across various channels (phone, email, chat, etc.).
- Diagnose and troubleshoot technical problems with software and hardware.
- Provide clear and concise instructions and solutions to customers.
- Proactively identify and escalate complex issues to technical teams.
- Document customer interactions and maintain accurate records.
- Gather feedback and suggest improvements to enhance customer experience.
- Build rapport and positive relationships with clients.
- Stay up-to-date on latest product knowledge and industry trends.

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### Infosys Jobs near me

**Skills:**

- Excellent communication and interpersonal skills, with a focus on active listening and empathy.
- Strong problem-solving and analytical abilities.
- Proficiency in computer skills and familiarity with various operating systems.
- Ability to multitask and prioritize effectively in a fast-paced environment.
- Detail-oriented with a commitment to accuracy and quality.
- Strong written and verbal communication skills.

**Important Links** Find the Link in [Apply Now](#) Button

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