Implementation Specialist – Find a Job – Vedantu Job Vacancy

Hiring organization
Vedantu

Job Location
India
Remote work from: IND

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Date posted
January 24, 2024

Valid through
31.08.2024

APPLY NOW

Base Salary
USD 11 - USD 20

Qualifications
Graduate, 12th

Employment Type
Full-time

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Description

Implementation Specialist

As an Implementation Specialist, you'll play a crucial role in bringing our online learning platform to life for schools and institutions. You'll be the bridge between our technology and our customers, ensuring a smooth and successful implementation process.

Vedantu Careers

Responsibilities:

- **Onboarding and Training:** You'll be the primary point of contact for new users, guiding them through the setup and features of our platform. This includes providing training sessions, addressing technical queries, and ensuring user satisfaction.
- **Customization and Integration:** You'll work closely with schools and institutions to understand their unique needs and customize the platform accordingly. This may involve data migration, user management configurations, and integration with existing systems.
- **Technical Support and Troubleshooting:** You'll be responsible for resolving any technical issues that arise during implementation and ongoing use. This requires strong analytical skills and the ability to work independently to find solutions.

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Vedantu Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and trust with clients.
- Strong technical aptitude, with proficiency in computer systems and online learning platforms.
- Problem-solving skills and the ability to think critically and find solutions under pressure.
- Excellent time management and organizational skills, with the ability to manage multiple tasks and deadlines effectively.

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