



<https://jobable.govhelp.in/job/flipkart-opportunity-for-freshers-job-recruitment-customer-care-agent-post/>

Flipkart Opportunity For Freshers – Job Recruitment – Customer Care Agent Post

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted
February 28, 2024

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Valid through
31.08.2024

Base Salary

USD 17 - USD 22

APPLY NOW

Qualifications

Graduation, 12th Pass

Employment Type

Full-time

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Description

Flipkart Opportunity For Freshers

As a Customer Care Associate at Flipkart, you will be the first point of contact for our valued customers, providing exceptional support and ensuring a smooth and positive experience throughout their shopping journey. You will be responsible for handling a wide range of inquiries, resolving issues efficiently, and building strong relationships with customers.

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Responsibilities:

- Respond to customer inquiries via phone, email, chat, and social media
- Understand customer concerns, diagnose issues, and provide prompt and accurate solutions
- Research and provide information on Flipkart policies, products, and services
- Work collaboratively with internal teams to escalate complex issues and ensure timely resolution
- Maintain accurate records of customer interactions and document resolutions
- Contribute to a positive and professional customer service environment

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Flipkart Careers

Skills:

- Excellent communication and interpersonal skills, both written and verbal
- Active listening skills and the ability to understand customer concerns effectively
- Strong problem-solving and analytical skills
- Ability to prioritize tasks, work independently, and meet deadlines
- Proficiency in computer applications, including MS Office suite and customer service software

Tags:

flipkart recruitment 2024,flipkart hiring 2024,flipkart new vacancy,flipkart jobs from home,flipkart work from home,flipkart,flipkart job vacancy,flipkart new vacancy 2024,flipkart company job 2024,flipkart packing job 2024,flipkart vacancy 2024,flipkart jobs,flipkart work from home job,flipkart work from home jobs,flipkart jobs work from home,flipkart new job vacancy 2024,flipkart work from home jobs interview

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