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## Flipkart New Opportunity 2024 – Job Apply Now – Customer Success Associate Post

**Hiring organization**  
Flipkart

### Job Location

India  
Remote work from: IND

**Date posted**  
February 22, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 11 - USD 23

APPLY NOW

### Qualifications

Graduation Degree

### Employment Type

Full-time

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### Description

## Flipkart Opportunity For Freshers

We are seeking a dedicated and proactive Customer Success Associate to join our team at Flipkart. The ideal candidate will be a problem solver who is passionate about ensuring customer satisfaction and success.

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### Responsibilities:

- **Customer Support:** Provide timely and effective support to customers, addressing and resolving queries and issues.
- **Success Planning:** Work with customers to establish critical goals and assist with the achievement of these goals.
- **Communication:** Maintain clear and effective communication with customers, ensuring that they are kept informed of issue resolution progress and product updates.
- **Feedback Collection:** Collect customer feedback and work with internal teams to ensure continuous product improvement.

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## Flipkart Careers

### Skills:

- **Communication:** Excellent verbal and written communication skills.
- **Problem-Solving:** Strong problem-solving skills with the ability to handle customer issues effectively.
- **Customer Service:** Exceptional customer service skills with a customer-first approach.
- **Technical Proficiency:** Proficiency in using customer relationship management (CRM) software.

### Tags:

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