

https://jobable.govhelp.in/job/flipkart-jobs-near-me-jobs-card-customer-support/

Flipkart Jobs Near Me - Jobs Card - Customer Support

Job Location

India

Remote work from: IND

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Base Salary

USD 190 - USD 220

Qualifications

12th, Graduate

Employment Type

Full-time

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Description

Flipkart Jobs Near Me

As a Customer Support Executive at Flipkart, you'll be the voice of Flipkart for our customers. You'll be responsible for providing exceptional customer service through various channels like email, chat, and phone.

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Flipkart Jobs For Freshers

Responsibilities:

- · Actively listen to customer concerns and identify the root cause of the issue
- Offer proactive solutions and ensure customer satisfaction with the resolution
- Communicate clearly and effectively with customers using a friendly and professional tone
- Maintain a positive and helpful attitude at all times
- Work independently and as part of a team to achieve departmental goals
- Adhere to company policies and procedures for customer service interactions

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Flipkart

Date posted

April 8, 2024

Valid through

31.12.2024

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Flipkart Careers

Skills and Qualifications:

- Excellent written and verbal communication skills in English
- Strong problem-solving and analytical skills
- · Ability to work independently and prioritize tasks effectively
- Excellent time management and organizational skills
- Proficient in computer skills, including using email, chat platforms, and CRM software
- A passion for customer service and a desire to exceed expectations
- While a relevant degree is a plus, it's not mandatory. We value enthusiastic and motivated individuals with a strong work ethic.

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Important Links

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