



<https://jobable.govhelp.in/job/flipkart-jobs-for-freshers-private-jobs-customer-relationship-executive/>

Flipkart Jobs For Freshers – Private Jobs – Customer Relationship Executive

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted
January 24, 2024

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Valid through
31.08.2024

Base Salary
USD 11 - USD 20

APPLY NOW

Qualifications
Graduate, 12th

Employment Type
Full-time

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Description

Flipkart Jobs For Freshers

As a Customer Relationship Executive at Flipkart, you will be the first point of contact for our valued customers. You will be responsible for handling their inquiries, resolving their issues, and ensuring their overall satisfaction with Flipkart. You will play a crucial role in building trust and loyalty with our customers, and your contributions will directly impact our business success.

Flipkart Jobs Near Me

Responsibilities:

- Respond to customer inquiries promptly and professionally via various channels, including phone, email, and chat.
- Accurately diagnose and resolve customer issues related to orders, deliveries, payments, and product information.
- Proactively provide support and guidance to customers, exceeding their expectations and ensuring their satisfaction.
- Maintain accurate records of customer interactions and escalate complex issues to the appropriate teams.
- Contribute to continuous improvement of customer service processes by providing feedback and suggestions.

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Flipkart Careers

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport with customers.
- Active listening skills and the ability to understand customer needs and concerns.
- Problem-solving skills and the ability to think critically and find solutions to customer issues.
- Strong written and verbal communication skills, with the ability to clearly and concisely convey information.
- Proficiency in MS Office Suite and other relevant customer service software.

Tags:

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