



<https://jobable.govhelp.in/job/flipkart-jobs-for-freshers-online-jobs-customer-service-trainee/>

## Flipkart Jobs For Freshers – Online Jobs – Customer Service Trainee

**Hiring organization**  
Flipkart

### Job Location

India  
Remote work from: IND

**Date posted**  
February 5, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 10 - USD 22

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### Qualifications

Graduate, 12th

### Employment Type

Full-time

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### Description

## Flipkart Jobs For Freshers

As a Customer Service Trainee at Flipkart, you'll be at the heart of our customer experience, playing a vital role in ensuring our customers have a smooth and positive shopping journey. You'll be responsible for providing exceptional support through various channels, addressing customer inquiries, resolving issues, and exceeding expectations. This is a fantastic opportunity to gain valuable experience in the exciting world of e-commerce customer service, develop your communication skills, and contribute to Flipkart's success.

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## Flipkart Jobs Near Me

### Responsibilities:

- Respond to customer inquiries promptly and professionally through various channels (email, chat, phone).
- Assist customers with order-related issues, product information, returns, and refunds.
- Troubleshoot technical problems and provide solutions to customer concerns.
- Proactively identify and escalate complex issues to senior team members.
- Maintain accurate records of customer interactions and ensure timely resolution.
- Adhere to company policies and procedures while providing exceptional

customer service.

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### **Flipkart Careers**

#### **Skills:**

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to listen actively, understand customer needs, and empathize with their concerns.
- Problem-solving skills and the ability to think critically.
- Strong attention to detail and accuracy.
- Proactive and self-motivated with a positive attitude.
- Adaptability and ability to learn new things quickly.
- Proficiency in using computers and various software applications.

#### **Tags:**

flipkart recruitment 2024,flipkart hiring 2024,flipkart new vacancy,flipkart jobs from home,flipkart work from home,flipkart,flipkart job vacancy,flipkart new vacancy 2024,flipkart company job 2024,flipkart packing job 2024,flipkart vacancy 2024,flipkart jobs,flipkart work from home job,flipkart work from home jobs,flipkart jobs work from home,flipkart new job vacancy 2024,flipkart work from home jobs interview

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