

https://jobable.govhelp.in/job/flipkart-jobs-for-freshers-online-job-customer-service-executive/

Flipkart Jobs For Freshers - Online Job - Customer Service Executive

Job Location

India

Remote work from: IND

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Base Salary

USD 15 - USD 22

Qualifications

Graduate, 12th

Employment Type

Full-time

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Description

Flipkart Jobs For Freshers

Are you passionate about exceeding customer expectations and building positive relationships? Do you thrive in a fast-paced environment and enjoy problem-solving? If so, then a career as a Customer Service Executive at Flipkart might be the perfect opportunity for you!

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Responsibilities:

- Respond to customer inquiries via phone, email, and chat in a timely, professional, and courteous manner.
- Investigate and troubleshoot customer concerns related to orders, deliveries, payments, returns, and product information.
- Provide clear and accurate information, resolving issues efficiently and exceeding customer expectations.
- Build rapport with customers, fostering positive relationships and promoting brand loyalty.

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Hiring organization

Flipkart

Date posted

February 27, 2024

Valid through

31.08.2024

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Flipkart Careers

Skills:

- Excellent communication and interpersonal skills, with the ability to listen actively and empathize with customers.
- Strong problem-solving skills, with a focus on finding creative solutions and delivering exceptional service.
- Proficiency in written and spoken English, with the ability to communicate effectively in a clear and concise manner.
- Ability to work effectively in a fast-paced, dynamic environment while maintaining accuracy and attention to detail.

Tags:

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