

https://jobable.govhelp.in/job/flipkart-jobs-for-freshers-new-job-alert-coordinator-job/

Flipkart Jobs For Freshers – New Job Alert – Coordinator Job

Job Location

India

Remote work from: IND

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Base Salary

USD 10 - USD 21

Qualifications

Graduate, 12th

Employment Type

Full-time

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Description

Flipkart Jobs For Freshers

As a Customer Success Coordinator at Flipkart, you'll be the first line of contact for our valued customers, ensuring their experience with our platform is seamless and delightful. You'll play a crucial role in building trust and loyalty, turning satisfied customers into brand advocates.

Flipkart Jobs Near Me

Responsibilities:

- Handling customer inquiries via phone, email, and chat, providing prompt and accurate resolutions to their concerns.
- Investigating customer issues, identifying root causes, and escalating complex cases to senior team members.
- Proactively identifying and addressing customer needs, exceeding expectations and building strong relationships.
- Maintaining accurate records of customer interactions and case histories.
- Identifying opportunities for improvement in the customer experience and suggesting actionable recommendations.
- Contributing to a positive and supportive team environment.

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Flipkart Careers

Hiring organization

Flipkart

Date posted

January 23, 2024

Valid through

31.08.2024

APPLY NOW

Flipkart

Skills:

- Excellent communication and interpersonal skills, with a focus on active listening and empathy.
- Strong problem-solving and analytical abilities, with the ability to think critically and find creative solutions.
- Proficient in written and verbal communication, ensuring clarity and professionalism in all interactions.
- Ability to multitask effectively and prioritize tasks in a fast-paced environment.
- Strong computer skills, with proficiency in Microsoft Office Suite and CRM systems.
- Adaptable and eager to learn, with a willingness to embrace new technologies and processes.

Tags:

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