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Flipkart Jobs For Freshers – Job Alert – Client Service Specialist

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted
February 12, 2024

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Valid through
31.08.2024

Base Salary

USD 11 - USD 22

APPLY NOW

Qualifications

Graduate, 12th

Employment Type

Full-time

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Description

Flipkart Jobs For Freshers

Flipkart is India's leading e-commerce marketplace, transforming the way millions of people shop, connect, and consume. We are a passionate team of innovators, driven by a mission to make e-commerce accessible, affordable, and trusted for everyone. As a Client Service Specialist, you'll play a vital role in upholding this mission by delivering world-class support to our valued customers.

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Flipkart Jobs Near Me

Responsibilities:

- Be the first point of contact for customers across various channels (phone, email, chat) addressing their inquiries and concerns promptly and efficiently.
- Proactively identify and resolve customer issues with accuracy and empathy, ensuring their satisfaction.
- Provide clear and concise information on Flipkart's products, services, policies, and procedures.
- Escalate complex issues to the appropriate teams for timely resolution.
- Continuously strive to improve your knowledge and expertise to deliver exceptional service.
- Contribute to a positive and supportive team environment.

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Flipkart Careers

Skills:

- **Strong communication and interpersonal skills:** You can clearly articulate information, actively listen to understand customer needs, and build rapport with diverse individuals.
- **Customer-centric mindset:** You are passionate about exceeding customer expectations and delivering a delightful service experience.
- **Problem-solving skills:** You can think critically, analyze situations, and identify effective solutions to customer issues.
- **Technical proficiency:** You are comfortable using computers and navigating various software applications.
- **Excellent written and verbal communication:** You can express yourself clearly and concisely in both written and spoken English.
- **Ability to work independently and as part of a team:** You are self-motivated, organized, and can collaborate effectively with colleagues.

Tags:

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