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Flipkart Careers – Work From Home Jobs – Implementation Specialist Posts

Hiring organization
Flipkart

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted

September 17, 2024

Valid through

31.12.2024

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Base Salary

USD 13 - USD 23

Qualifications

12th Pass, Graduate, Post Graduate

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Employment Type

Full-time, Part-time

Description

Job Title: Implementation Specialist – Work From Home

Job Summary:

The Implementation Specialist will play a critical role in ensuring the successful onboarding of new clients and implementation of Flipkart's e-commerce solutions. This is a remote work opportunity, and the ideal candidate will have excellent project management skills, technical expertise, and exceptional communication abilities.

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Key Responsibilities:

Project Management:

Manage multiple implementation projects simultaneously, ensuring timely and successful delivery of projects.

- Coordinate with internal teams, including sales, customer success, and technical teams, to ensure seamless project execution.
- Develop and maintain project plans, timelines, and resource allocation

plans.

- Identify and mitigate project risks, and develop contingency plans as needed.

Technical Expertise:

Provide technical expertise and guidance to clients during the implementation process.

- Conduct needs analysis and solution design for clients.
- Configure and test Flipkart's e-commerce solutions to meet client requirements.
- Troubleshoot technical issues and provide timely resolutions.

Client Communication:

Serve as the primary point of contact for clients during the implementation process.

- Communicate project timelines, milestones, and expectations to clients.
- Provide regular project updates and ensure client satisfaction.
- Address client concerns and issues in a timely and professional manner.

Collaboration and Knowledge Sharing:

Collaborate with internal teams to share knowledge and best practices.

- Document implementation best practices and contribute to knowledge base.
- Participate in training and knowledge-sharing sessions with internal teams.
- Identify areas for process improvement and suggest solutions.

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Requirements:

Education:

Bachelor's degree in Computer Science, Information Technology, or a related field.

Experience:

At least 2 years of experience in a similar implementation or project management role.

Skills:

- Excellent project management skills, with experience in managing multiple projects simultaneously.
- Strong technical expertise in e-commerce solutions, including Flipkart's platform.
- Exceptional communication and interpersonal skills, with experience in client-facing roles.
- Ability to work independently and as part of a remote team.
- Strong problem-solving skills, with experience in troubleshooting technical issues.

What We Offer:

- Competitive salary and benefits package.
- Opportunity to work with a leading e-commerce company in India.
- Flexible work-from-home arrangement.
- Professional development opportunities, including training and knowledge-sharing sessions.

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