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Flipkart Careers – Work From Home Jobs – Client Service Specialist Posts

Hiring organization
Flipkart

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted
April 13, 2024

Valid through
31.12.2024

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Base Salary

USD 13 - USD 24

Qualifications

Graduate, Post Graduate

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Employment Type

Full-time, Work From Home

Description

Flipkart Careers

Join the E-commerce Revolution at Flipkart: Client Service Specialist

About Flipkart

Flipkart is India's leading online shopping destination, offering millions of products across fashion, electronics, furniture, homeware and more. We're a passionate team dedicated to making online shopping easy, affordable, and enjoyable for everyone in India. With a culture of innovation and a commitment to excellence, Flipkart is at the forefront of the e-commerce revolution!

Position: Client Service Specialist

Summary

Are you a superstar organizer with a knack for getting things done? Do you thrive in a fast-paced environment and enjoy working as part of a team? If so, then the Client Service Specialist role at Flipkart might be the perfect fit for you!

In this exciting role, you'll be the backbone of a specific team or department, providing crucial support and ensuring smooth operations. You'll wear many hats, from managing paperwork and schedules to assisting with projects and presentations. It's a role that requires excellent communication, problem-solving

skills, and a positive attitude.

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Key Responsibilities:

- Be the master of organization! Maintain files, documents, and databases to keep information flowing smoothly.
- Assist your team with administrative tasks, like scheduling meetings, handling travel arrangements, and booking appointments.
- Prepare presentations and reports to clearly communicate information and data.
- Stay on top of deadlines and follow up on action items to ensure projects stay on track.
- Be a team player! Collaborate effectively with colleagues across departments.
- Provide excellent customer service, if applicable to your specific role.
- Maintain a professional and organized work environment.

Skills and Qualifications:

- Minimum of 1 year of experience in an administrative or support role (freshers will be considered for exceptional candidates)
- Strong organizational skills with a keen eye for detail
- Excellent communication and interpersonal skills
- Proficiency in MS Office Suite (Word, Excel, PowerPoint)
- Ability to prioritize tasks and manage multiple deadlines effectively
- A positive and can-do attitude
- A willingness to learn and grow

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Why Join Flipkart?

- **Be a Part of Something Big:** Flipkart is a rapidly growing company at the forefront of the e-commerce industry. You'll have the opportunity to contribute to something truly innovative and make a real impact.
- **Growth and Development:** We invest in our people! You'll have access to training programs, mentorship opportunities, and the chance to develop your skills and advance your career.
- **Dynamic and Fun Work Environment:** We're a young and vibrant team that values collaboration and creativity. You'll work in a fast-paced environment where every day is an exciting challenge.

- **Competitive Benefits Package:** We offer a competitive salary and benefits package, including health insurance, paid time off, and employee discounts.

Application Process:

Ready to join the Flipkart family? Head over to our careers page (<https://www.flipkartcareers.com/>) to submit your application and CV.

Motivational Message:

This is your chance to be part of a revolution! Join Flipkart as an Client Service Specialist and play a key role in shaping the future of e-commerce in India. We offer a dynamic work environment, excellent growth opportunities, and the chance to make a real difference.

General Overview:

As an Client Service Specialist at Flipkart, you'll be the go-to person for your team or department, providing essential administrative and operational support. You'll be responsible for a wide range of tasks, ensuring everything runs smoothly and efficiently. It's a challenging yet rewarding role that requires a well-organized, detail-oriented individual with a positive attitude and a willingness to learn.

Duties and Responsibilities (may vary depending on specific team):

- Manage calendars and schedules for team members.
- Prepare travel arrangements and itineraries.
- Draft correspondence, emails, and reports.
- Maintain databases and filing systems.
- Research and gather information for presentations and projects.
- Assist with recruitment and onboarding new team members.
- Coordinate with vendors and suppliers (if applicable).
- Perform other administrative duties as assigned.

This is just a general overview, and the specific duties and responsibilities may vary depending on the team or department you're assigned to.

We encourage you to apply if you're a highly organized and motivated individual who thrives in a fast-paced environment. Join Flipkart and help us revolutionize the way India shops!

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