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## Field Sales Executive – Job Change – Zomato Vacancy For You

**Hiring organization**  
Zomato

### Job Location

India  
Remote work from: IND

### Date posted

February 26, 2024

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### Valid through

31.08.2024

### Base Salary

USD 11 - USD 22

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### Qualifications

Graduate, 12th

### Employment Type

Full-time

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### Description

## Field Sales Executive

We are seeking a Customer Support Analyst who can provide our customers with outstanding technical support. The ideal candidate is an excellent communicator who can handle customer inquiries, troubleshoot technical issues, and ensure customer satisfaction.

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## Zomato Careers

### Responsibilities:

- **Customer Support:** Respond to customer inquiries via phone, email, and chat. Troubleshoot customer issues and resolve them in a timely and satisfactory manner.
- **Technical Assistance:** Provide technical assistance to customers, guiding them through steps to resolve issues.
- **Documentation:** Document technical knowledge in the form of notes and manuals.

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### Skills:

- **Communication:** Excellent verbal and written communication skills.
- **Problem-Solving:** Strong problem-solving skills with a focus on customer satisfaction.
- **Technical Skills:** Proficiency in relevant software applications and systems.

### Tags:

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