

Etihad Airways Job Change – Free Job – Best Job For Front Desk Manager

Hiring organization
Etihad Airways

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted
March 21, 2024

Valid through
31.12.2024

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Base Salary

USD 13 - USD 22

Qualifications

Graduate, Post Graduate

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Employment Type

Full-time

Description

Etihad Airways Recruitment 2024

Do you thrive in a fast-paced environment where exceptional customer service is paramount? Are you looking for a rewarding career with a world-renowned airline? If so, then this Front Desk Manager opportunity at Etihad Airways could be the perfect fit for you!

Etihad Airways Jobs Near Me

We are searching for a passionate and driven individual to join our team as a Front Desk Manager. In this role, you will play a critical role in ensuring a seamless and positive experience for every guest who walks through our doors. You will be the first point of contact for our valued guests, and your dedication to providing exceptional service will be instrumental in creating a lasting positive impression of Etihad Airways.

Summary

As a Front Desk Manager at Etihad Airways, you will be responsible for overseeing all aspects of the front desk operation. This includes managing staff, ensuring efficient check-in and check-out processes, addressing guest inquiries and concerns, and maintaining a professional and welcoming environment. You will be a key part of our team, and your ability to build rapport with guests and colleagues will be essential.

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Key Responsibilities

- Lead and motivate a team of front desk staff, providing coaching and development opportunities.
- Ensure the smooth and efficient operation of the front desk, including check-in, check-out, and guest registration.
- Manage guest inquiries and concerns in a professional and timely manner, resolving issues to the guest's satisfaction.
- Oversee the accuracy of all guest information and documentation.
- Maintain a clean, organized, and welcoming reception area.
- Prepare reports and maintain accurate records of all front desk activities.
- Adhere to all company policies and procedures.
- Collaborate effectively with other departments to ensure a seamless guest experience.

Required Skills and Qualifications

- Minimum of 2-3 years of experience in a front desk or hospitality management role.
- Proven track record of providing exceptional customer service.
- Strong leadership and interpersonal skills.
- Excellent communication and problem-solving skills.
- Ability to work effectively in a fast-paced and demanding environment.
- Proficient in Microsoft Office Suite.
- Experience with airline reservation systems a plus.

Experience

This role is open to both experienced professionals and recent graduates with a passion for hospitality. We are looking for individuals who are eager to learn and grow within a dynamic and supportive environment.

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Why Join Etihad Airways

Etihad Airways is a global leader in aviation, offering exceptional service and unparalleled travel experiences to our guests. As a member of our team, you will be surrounded by talented and passionate individuals who are dedicated to delivering the highest standards of service. We offer a competitive benefits package, including:

- Competitive salary and benefits package
- Opportunity to work in a fast-paced and dynamic environment
- Career development and growth opportunities

- Travel perks and benefits
- Be a part of a team that is passionate about creating exceptional travel experiences

Application Process

To apply for this exciting opportunity, please submit your resume and cover letter online. In your cover letter, please tell us why you are interested in this role and what you can bring to Etihad Airways.

Join Our Team and Make a Difference!

We are looking for a passionate and driven individual to join our team and help us continue to provide exceptional service to our guests. If you are ready to embark on a rewarding career with a world-class airline, we encourage you to apply!

Experience

We are looking for a candidate with a minimum of 2-3 years of experience in a front desk or hospitality management role. Prior experience in the airline industry is a plus, but not required. We are more interested in finding a candidate with the right skills and attitude who is eager to learn and grow within our company.

In Conclusion

Etihad Airways offers a unique opportunity to work in a fast-paced and dynamic environment. If you are passionate about providing exceptional customer service and are looking for a career that is both challenging and rewarding, then we encourage you to apply!

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