



<https://jobable.govhelp.in/job/e-kart-recruitment-2024-all-india-jobs-customer-service-trainee-post/>

## E-kart Recruitment 2024 – All India Jobs – Customer Service Trainee Post

**Hiring organization**  
E-kart

### Job Location

India  
Remote work from: IND

**Date posted**  
January 10, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 10,200 - USD 19,500

APPLY NOW

### Qualifications

Graduate, 12th

### Employment Type

Full-time

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### Description

## E-kart Recruitment 2024

Ekart's Customer Service Trainee Program is designed to equip you with the skills and knowledge needed to excel in a fast-paced customer service environment. You'll receive comprehensive training on Ekart's processes, services, and technology, while gaining valuable hands-on experience in resolving customer inquiries and ensuring their satisfaction.

## E-kart Careers

### Responsibilities:

- Respond to customer inquiries through various channels (phone, email, chat) with promptness and courtesy.
- Investigate and resolve customer issues related to orders, deliveries, payments, and returns.
- Provide accurate and helpful information about Ekart's services and policies.
- Build and maintain positive relationships with customers, fostering trust and loyalty.
- Adhere to Ekart's quality standards and strive for continuous improvement.
- Contribute to a positive and collaborative team environment.

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### E-kart Jobs near me

**Skills:**

- Minimum Bachelor's degree (fresh graduates welcome!) or equivalent diploma in any discipline.
- Excellent communication and interpersonal skills, with the ability to actively listen and build rapport with diverse individuals.
- Strong problem-solving and analytical skills to quickly identify and address customer concerns.
- Proficiency in computer skills, including MS Office Suite and internet navigation.
- Ability to learn new concepts quickly and adapt to changing situations.

**Important Links** **Find the Link in [Apply Now](#) Button**

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