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Customer Service Representative - Free Job - Vedantu Job Vacancy

Job Location

India

Remote work from: IND

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Base Salary

USD 11 - USD 20

Qualifications

Graduate, 12th

Employment Type

Full-time

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Description

Customer Service Representative

Vedantu is revolutionizing the education landscape by empowering students with personalized, interactive online tutoring. We connect learners with passionate educators across the country, providing high-quality instruction and support for a variety of academic needs. Join our team and be a part of our mission to unlock the potential of every child!

Vedantu Careers

Responsibilities:

- Be the first point of contact for our valued students and parents, addressing their inquiries and concerns with empathy and professionalism.
- Provide prompt and accurate information about our courses, schedules, fees, and other relevant aspects.
- Proactively resolve issues and escalate complex cases to the appropriate teams for timely solutions.
- Build positive relationships with customers, fostering trust and loyalty towards Vedantu.
- Contribute to the continuous improvement of our customer service processes by providing valuable feedback and suggestions.

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Vedantu Jobs For Freshers

Hiring organization

Vedantu

Date posted

January 24, 2024

Valid through

31.08.2024

APPLY NOW

Skills:

- Excellent communication and interpersonal skills, with the ability to clearly articulate information and build rapport with diverse individuals.
- A passion for education and a genuine desire to help students succeed.
- Strong problem-solving and analytical skills, with the ability to think critically and find solutions to customer concerns.
- Proficiency in using computers and various software applications, including email, CRM systems, and communication tools.
- A positive and proactive attitude, with a willingness to learn and adapt to new challenges.

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