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Customer Service Executive – Latest Job Notification – Hiring Jobs in Accenture

Job Location

India

Remote work from: IND

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Base Salary

USD 20 - USD 30

Qualifications

Graduate

Employment Type

Full-time

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Description

Customer Service Executive

As a Customer Service Executive at Accenture, you'll be the first point of contact for our valued clients, playing a crucial role in shaping their experience with our company. You'll handle a diverse range of inquiries, providing exceptional support and ensuring their needs are met promptly and efficiently. This is a dynamic and rewarding opportunity for individuals who are eager to learn, grow, and contribute to a world-class organization.

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Accenture Careers

Responsibilities:

- Respond promptly and professionally to inbound inquiries via phone, email, and other channels.
- Proactively identify and address client needs, exceeding expectations whenever possible.
- Troubleshoot and resolve complex customer issues, utilizing strong problemsolving and analytical skills.
- Escalate issues to the appropriate team when necessary and ensure timely resolution.
- Document all interactions accurately and maintain detailed client records.
- Contribute to continuous process improvement by identifying opportunities and suggesting solutions.

Hiring organization

Accenture

Date posted

February 9, 2024

Valid through

31.08.2024

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Accenture Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and trust with clients.
- Strong active listening and problem-solving skills, with a focus on finding solutions that exceed expectations.
- Ability to work independently and as part of a team, collaborating effectively with colleagues from diverse backgrounds.
- Proficient in Microsoft Office Suite and other relevant software applications.
- Detail-oriented and organized, with a strong commitment to accuracy and efficiency.

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