

Customer Service Executive – Job Opening For You – PhonePe New Recruitment

Hiring organization
PhonePe

Job Location

India
Remote work from: IND

Date posted
February 21, 2024

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Valid through
31.08.2024

Base Salary

USD 11 - USD 23

APPLY NOW

Qualifications

Any Graduate

Employment Type

Full-time

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Description

Customer Service Executive

We are seeking a dedicated and resourceful Customer Service Executive to join our team at PhonePe. The ideal candidate is someone who is passionate about delivering exceptional customer service, has strong problem-solving skills, and is capable of working in a fast-paced fintech environment.

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PhonePe Careers

Responsibilities:

- **Customer Support:** Respond to customer inquiries via phone, email, and chat, ensuring a high level of customer satisfaction.
- **Transaction Assistance:** Assist customers with transactions, troubleshoot issues, and provide information about our services.
- **Feedback Collection:** Collect and document customer feedback to help improve our products and services.

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Phonepe Jobs For Freshers

Skills:

- Excellent communication and interpersonal skills.
- Ability to work in a fast-paced environment.
- Basic computer proficiency and familiarity with fintech platforms.

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