



<https://jobable.govhelp.in/job/customer-officer-latest-job-zomato-vacancy-for-freshers/>

Customer Officer – Latest Job – Zomato Vacancy For Freshers

Job Location

India
Remote work from: IND

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Base Salary

USD 15 - USD 21

Qualifications

Graduate, 12th

Employment Type

Full-time

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Description

Customer Officer

We are seeking a motivated and enthusiastic Customer Officer to join our growing team. In this role, you will play a pivotal role in building and maintaining positive relationships with our valued customers. You will be responsible for handling customer inquiries, resolving issues efficiently, and exceeding expectations at every touchpoint.

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Zomato Careers

Responsibilities:

- Respond to customer inquiries promptly and professionally through various channels (phone, email, chat, etc.)
- Proactively identify customer needs and provide solutions that exceed their expectations
- Research and address customer concerns with accuracy and efficiency
- Maintain detailed records of customer interactions and ensure accurate documentation
- Adhere to company policies and procedures while providing exceptional service
- Contribute to a positive and collaborative work environment

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Hiring organization

Zomato

Date posted

February 29, 2024

Valid through

31.08.2024

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Skills:

- **Communication Ninja:** Excellent written and verbal communication skills with the ability to clearly explain complex issues in a friendly and professional manner.
- **Tech-Savvy:** Proficient in using computers and various software applications, including CRM systems and communication tools.
- **Always Learning:** A genuine passion for food and the food delivery industry, with a drive to stay updated on trends and technologies.
- **Empathy is Key:** The ability to understand and relate to diverse customer needs and perspectives, offering solutions with a smile.

Tags:

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