Customer Care Executive – Latest Job Notification – PhonePe Careers

Hiring organization
PhonePe

Job Location
India
Remote work from: IND

Date posted
February 24, 2024

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Valid through
31.08.2024

Base Salary
USD 10 - USD 20

APPLY NOW

Qualifications
Graduate, 12th Pass

Employment Type
Full-time

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Description

Customer Care Executive

We are looking for a dedicated Customer Care Executive to join our team at PhonePe. The ideal candidate will be a problem solver with a passion for providing excellent customer service.

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PhonePe Careers

Responsibilities:

- **Customer Support**: Respond to customer inquiries via phone, email, and chat.
- **Problem Solving**: Identify customer needs and help customers use specific features.
- **Feedback Collection**: Analyze and report product malfunctions for the tech team.

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Phonepe Jobs For Freshers

Skills:

- **Communication**: Excellent written and verbal communication skills.
- **Problem-Solving**: Ability to handle difficult situations with customers.
- **Tech-Savvy**: Comfortable with digital tools and platforms.

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