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Customer Care Associate in Accenture – New Job – IT Jobs Near Me

Hiring organization
Accenture

Job Location

India
Remote work from: IND

Date posted
January 24, 2024

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Valid through
31.08.2024

Base Salary

USD 20 - USD 32

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

Customer Care Associate in Accenture

At Accenture, we believe in the power of human connection to drive results. As a Customer Care Associate, you'll be the frontline ambassador for our company, playing a pivotal role in building lasting relationships with our clients. You'll be responsible for providing exceptional support across various channels, ensuring each interaction is professional, efficient, and leaves a positive impression.

Accenture Careers

Responsibilities:

- **Become the customer champion:** Be the first point of contact for a wide range of customer inquiries, addressing their questions, concerns, and requests with empathy and professionalism.
- **Navigate with expertise:** Possess a deep understanding of Accenture's products, services, and policies to provide accurate and timely solutions, going the extra mile to exceed customer expectations.
- **Build lasting relationships:** Foster trust and rapport with each customer, actively listening to their needs and building genuine connections that solidify Accenture's reputation for excellence.
- **Be a team player:** Collaborate effectively with colleagues across different departments to ensure seamless resolution of complex issues and drive overall customer satisfaction.

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Accenture Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills.
- Ability to prioritize tasks and work effectively in a fast-paced environment.
- Proficiency in Microsoft Office Suite and other relevant software applications.
- Customer-centric mindset with a passion for exceeding expectations.
- Positive and enthusiastic attitude with a strong work ethic.

Tags:

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Important Links

Find the Link in [Apply Now](#) Button

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