



<https://jobable.govhelp.in/job/customer-care-associate-freshers-jobs-job-vacancy-in-byjus/>

## Customer Care Associate – Freshers Jobs – Job Vacancy in Byjus

**Hiring organization**  
Byjus

### Job Location

India  
Remote work from: IND

**Date posted**  
February 5, 2024

(adsbygoogle = window.adsbygoogle || []).push({});

**Valid through**  
31.08.2024

### Base Salary

USD 12 - USD 20

APPLY NOW

### Qualifications

Graduate, 12th

### Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});  
(adsbygoogle = window.adsbygoogle || []).push({});

### Description

## Customer Care Associate

As a Customer Care Associate at BYJU'S, you will be the frontline ambassador for our brand, interacting with students, parents, and educators. You will play a crucial role in ensuring their satisfaction with our products and services, providing exceptional support and guidance throughout their learning journey.

(adsbygoogle = window.adsbygoogle || []).push({});

## Byjus Careers

### Responsibilities:

- **Be a knowledgeable expert:** Gain a deep understanding of BYJU'S products and services, including our learning apps, tablets, and personalized learning programs.
- **Become a trusted advisor:** Actively listen to customer concerns, troubleshoot technical issues, and provide clear and concise solutions.
- **Build meaningful relationships:** Foster positive connections with customers, empathize with their needs, and exceed their expectations.
- **Contribute to continuous improvement:** Analyze customer feedback to identify areas for improvement and suggest solutions to enhance the overall customer experience.

(adsbygoogle = window.adsbygoogle || []).push({});

**If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs**



### **Byjus Jobs Near Me**

#### **Skills:**

- **Excellent communication skills:** Both written and verbal, with the ability to clearly explain complex concepts in a friendly and approachable manner.
- **Active listening:** Pay close attention to customer concerns and ask clarifying questions to fully understand their needs.
- **Problem-solving:** Find creative solutions to customer issues, ensuring their satisfaction and building trust.
- **Empathy and patience:** Build rapport with customers from diverse backgrounds, showing understanding and respect for their concerns.
- **Tech-savvy:** Comfortable using various technologies and applications relevant to the role.
- **Teamwork and collaboration:** Work effectively with colleagues from different departments to achieve shared goals.

#### **Tags:**

byjus recruitment process,byjus recruitment associate interview,byjus part time job,byjus interview,byjus part time jobs,byju's interview,byjus interview experience,byjus bda interview,byju's bda interview,byjus latest jobs,byjus interview for bda,byjus work from home job,byjus interview questions,byju's interview questions,byjus jobs,byjus,how to crack byjus interview,how to crack byju's interview,byju's zoom interview questions

**If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs**



## Important Links

## Find the Link in [Apply Now](#) Button

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```